



Update on SQHN Activities

by

Mrs. N. Ndili, Secretary, SQHN

July 6th 2010



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Mission Statement

To lead, advocate and facilitate the continuous improvement of quality and safety in healthcare in Nigeria through Education, Collaboration, Training & Accreditation



Capacity Building

- The Society organizes annual conferences and workshops
- Seminars are organized every quarters which is free of charge to members
- Speakers are invited to build capacity amongst our members on selected healthcare topics
 - 1st seminar held November 24th 2009
 - 2nd seminars held February 11th and 12th 2010
- 2 additional seminars will be organized for 3rd and 4th quarters in 2010
- Seminar details including date, venue, topic etc will be communicated to member
- Sponsorship is always welcome



2009 Maiden Conference

- **1st conference held July 7th 2009 with over 200 members and healthcare stakeholders in attendance**
- **Conference Objectives**
 - To create awareness about the activities of the society and drive membership
 - To promote principles and practice of quality improvement and risk management in healthcare.
 - To introduce the concept of accreditation as a tool for quality improvement in healthcare
 - To create awareness around the importance of patient safety and measurement of clinical outcomes
 - To exchange ideas and knowledge on ways of improving healthcare quality
- **Sponsors**



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2009 Conference Speakers



Prof. Stuart Whittaker
CEO COHSASA

Topic: *Maintaining Standards, Role of Accreditation and Training*



Dr Christoph Hammelman
Country Director FHI/GHAIN

Topic: *Quality Improvement in Public Hospitals*



Dr Dudley Wang
Regional Health Manager
Shell E&P Africa

Topic: *Concept of Accreditation*



Prof. Emmanuel Otolorin
Country Director
JHPIEGO Corporation

Topic: *Healthcare Standards in Nigeria*



Dr. Ajibike Oyewumi
Quality Improvement Manager
Lagoon Hospitals

Topic: *Patient Safety*



Maiden Conference Attendees

- Over 200 attendees including several representatives from
 - Federal Ministry of Health
 - National Health Insurance Scheme
 - Public and private sector hospitals
 - Organized private sector
 - HMOs
 - Medical students and members of the public





Nov 2009 Seminar



**SOCIETY FOR QUALITY IN
HEALTHCARE IN NIGERIA**
... sharing healthcare best practices

1st Quarterly Meeting



This is to cordially invite members of the Society for Quality in Healthcare in Nigeria to the 1st in a series of quarterly seminars organised by the Society towards improvement in quality of healthcare in Nigeria.

Date: Wednesday, November 25th 2009
Venue: Lagos Resource Centre
9, Anifowoshe Str., Off Adeola Odeku Str.,
Victoria Island, Lagos.
Time: 11am

Admission is FREE

Seminar Topics:

Medical Waste Management

Engr. (Mrs.) O. A. Mokuolu FRSE
Chief Engineer, University of Ilorin Teaching Hospital

Patient Safety as a road map to Improved Quality Healthcare

Dr. Jibike Oyewunmi
Quality Assurance Manager, Lagoon Hospitals, Lagos

For enquiries call TOPE on 0808 7182 433

Patient Safety as Roadmap to Quality – Dr. A. Oyewunmi



1. How do you prevent latent failures which are errors waiting to occur and are associated with the healthcare system?
2. What are the principles, policies, practices and procedures for building a safe healthcare system?
3. Dissemination of the WHO 9 common medical error checklist.


Medical Waste Management – Engr (Mrs) O. A. Mokuolu



1. What do we do with Medical waste in our facilities?
2. Implications of Improper disposal to healthcare workers, patients and the environment.
3. How to avoid opportunistic infections in our facilities due to improper disposal.
4. Possible collaborate with LAWMA.



Feb 2010 Seminar



SOCIETY FOR QUALITY IN HEALTHCARE IN NIGERIA
... sharing healthcare best practices

2010 1st Quarter Meeting



This is to cordially invite members of the Society for Quality in Healthcare in Nigeria to the 1st 2010 quarterly seminars organised by the Society towards improvement in quality of healthcare in Nigeria.

Date: Thursday, February 11th & Friday, February 12th 2010
Venue: Lagos Resource Centre
9, Anifowoshe Str., Off Adeola Odeku Str.,
Victoria Island, Lagos.
Time: 10am dally

Admission is FREE

Seminar Topics:

Day 1 Thursday, February 11, 2010
Human Factor Engineering and Patient Safety
Presented by:
Mr. Christopher Ente
A consultant in Patient Safety and the Science of healthcare improvement
Imperial College, London

Day 2 Friday, February 12, 2010
Introducing WHO Good Governance for Medicines Programme
Presented by:
Mr. Gbenga Olatunji
Marketing Development Manager
Johnson & Johnson

For enquiries call EMA on 08068623151

Human Factor Engineering and Patient Safety – Mr. C. Ente



1. What to do when patients insist on particular treatments?
2. How to stop unpredictable outcomes in patient care using a trigger list of possible error
3. What statistic on patient safety outcomes are available to the public?
4. How do we drive awareness concerning patient safety and quality in healthcare?

Introducing WHO Good Governance for Medicine Programme – Mr. Gbenga Olatunji



1. How do you determine adequate vs excessive treatment in this new age of medicine?
2. How to ensure that medical personnel are aware of the best practices?
3. How to slowly begin to change the situations in the Nigerian Healthcare Systems?
4. How do we simplify the issue of quality and translating quality in healthcare issue?



Accreditation

- The Society has signed an agency agreement with COHSASA (Council for Health Service Accreditation of Southern Africa)
- The Society is currently developing an accreditation tool which can be used to assess healthcare facilities in Nigeria

SQHN Website



Quality in Health Care ... x



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Improving Quality Standards in the Nigeria Healthcare System



2nd Conference Of The Society For Quality In Healthcare In Nigeria
Venue: Agip Hall, Muson Centre, Lagos
Date: Tuesday 6th July, 2010

The Society for Quality in Healthcare in Nigeria will host its 2nd annual conference with the theme "**Improving Quality Standards in the Nigeria Healthcare System**" on July 6th 2010 at the Muson Center's Agip Hall in Lagos. This conference promises to be a very exciting and interactive one with key note speakers who are experts in their fields from within and outside the country.

The conference will also give the Society members an opportunity to share their unique experiences and initiatives from their various healthcare institutions through presentation of scientific papers.

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About Us

Background

Over the years, it has been identified that a gap exists in quality of care and services provided by both private and public healthcare institutions as well as individual healthcare practitioners in Nigeria. A few attempts have been made to address this quality gap nationally but not much progress has been made. In 1990, Late Professor Ransome-Kuti, then Minister for Health set up a committee on Quality Assurance in Private Health sector but not much progress had been made to address the issue of quality in healthcare service provided in Nigeria.

With the introduction of managed care and Health Maintenance Organizations (HMOs) in Nigeria as a way of making healthcare more affordable to Nigerians, improved quality of

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Accreditation



Accreditation as a tool for Quality Improvement

By [Prof. Stuart Whittaker](#) | Published July 14, 2009 | [Accreditation](#)



Accreditation is a self-assessment and external review process used by healthcare organisations to accurately assess their level of performance in relation to established standards and to implement ways to continually improve. Accreditation by itself does not work in poorer hospitals, but it is a big motivator. More fundamental quality improvement methods must be used to improve the quality of health service provision as a fore-runner to accreditation. Accreditation is an excellent goal to strive for when the quality improvement programmes start to work.

[Full Story](#)

Healthcare Standards in Nigeria

By [Dr. Christoph Hamelmann](#) | Published July 14, 2009 | [Accreditation](#)



Quality improvement is a concerted efforts to improve the quality of medical care as well as the degree to which health services for individuals and population increases the likelihood of desired health outcomes and are consistent with current professional knowledge.

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Belly fat can be embarrassing Many people are ashamed to go to the beach because they are sick and tired of everyone staring at their "flabby" appearance

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Ways to Prevent Heart Disease

By [Irsan Gao](#) | Published April 29, 2010 | [Medicines and Remedies](#)

A healthy and strong heart is always important for leading a long life. Many of us realize this but we do not know the ways that can improve the health of our heart. Maintaining a healthy heart is not a tough job as it is believed to be. It is sufficient if we follow certain basic steps that will keep our heart healthy and strong. This will result in improving dramatically the overall quality of a person's life.

You should concentrate on avoiding saturated fats in your diet because they are the main culprits which lead to the blockades cause in the arteries. The clogging of arteries leads to heart diseases. You can also suffer a cardiac arrest as an extreme case and this can also sometimes necessitate bypass surgery. Having a diet which is low in saturated fat can vitally help in maintaining a strong and healthy heart thereby preventing the chances of heart

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maintain the right body weight coupled with right kind of diet and exercise regime that helps in maintaining the fat percentage levels and enables to have a healthy and strong heart.

You should also ensure that you go for periodic health and cardio check ups. The periodic check ups will reveal the abnormalities at an early stage itself. The chances of cure will become more. The problems that are detected during the check ups can be cured at the initial stages and thereby the serious impacts can be avoided. You can also protect yourself from the occurrence of diseases also.

Have a healthy heart and lead a long active lifestyle.

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Membership



SQHN Membership

- **Individual**
 - Any person interested in or working in the field of quality improvement or safety in healthcare, including the following sub categories:
 - Standard Membership
 - Associate Membership
 - N1,000 annual student membership fee, N5000 other individuals
- **Hospitals and NGOs**
 - Any hospital and non governmental organisation also interested in collaborating to improve healthcare quality
 - N20,000 annual membership
- **Corporate Membership**
 - Any institution or society interested in or working in the field of quality improvement or risk management in healthcare
 - N100,000 annual corporate membership fee



Membership Benefits

1. Free attendance at quarterly lectures on relevant topical issues to be delivered by experts.
2. Facilitate registration with the International Society for Quality in Healthcare (ISQUA)
3. Sign up on mailing list for published articles and publications on Healthcare quality
4. Assistance with accreditation processes and tools for hospitals interested in accreditation
5. Forum for networking with like minded professionals e.g. assigned member login on SQHN website, post or comment on posted articles etc



How to Join

- Membership forms are inserted in each conference programme
- Forms are available at the registration desk
- Forms can be submitted online or downloaded from the website, www.sqhn.org
- Completed forms should be returned to SQHN Secretariat at No 8 Marine Road along with membership payment or contact Ema Oche on 08068623151.
- Members receive a certificate upon registration.
- Annual fees are now due for current members who enrolled July and August 2009.



**For additional Information, please
visit our website at
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