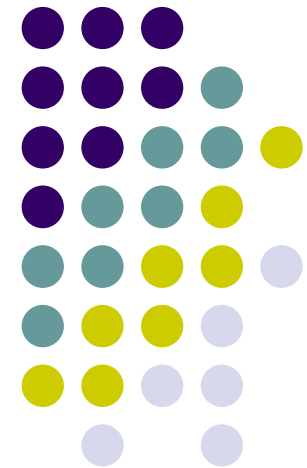


Incorporating patient safety into the Nigerian Healthcare System; whose responsibility?

By
Christopher Ente
Imperial College London and Imperial College
Healthcare NHS Trust,
Director, Patient Safety and Quality Care for Africa
[PASQUA]



Incorporating patient safety into the Nigerian Healthcare System

Outline

- Patient Safety Practice Journey in the United Kingdom
- Clinical Governance in Nigerian Healthcare System
- Patient safety Practice in Nigeria
- Conclusion

Patient Safety Practice Journey in the UK

- Clinical Governance perspective

“Clinical Governance is a framework through which NHS organisations are accountable for continually improving the quality of their services and safeguarding high standards of care by creating an environment in which excellence in clinical care will flourish” (Scally and Donaldson)

Patient Safety Practice Journey in the UK

Origin of Clinical Governance

- Rising numbers of complaints and litigation
- Patients' and carers' expectation
- Increased media coverage



Heart operations
at the Bristol Royal Infirmary

Patient Safety Practice Journey in the UK

EVENING STANDARD
02/02/01

'Wrong' leukaemia jab teenager dies in hospital
THE teenager who was mistakenly injected with an anti-cancer drug into his spine while being

DAILY MAIL
03/02/01

Cancer boy dies after blunder over injection

SUNDAY TELEGRAPH
11/02/01

Patient dies following fatal injection blunder

by JENNY BOOTH

A HOSPITAL patient who was wrongly injected with painkiller into a vein rather than into the spine died yesterday.

... into the patient's experienced anaesthetist. H

...ise unreservedly to the fault for this error and offer

TWO junior doctors who mistakenly injected an anti-cancer drug into an 18-year-old's spine could face manslaughter charges after the teenager died yesterday.

By Sarah Harris

following the mistake on January 4 and the hospital launched its own inquiry.

The GMC as University Hospital local action

vein. We now wish to be left to grieve in peace.

Ten other patients are known to have died since 1986 after similar errors at other hospitals.

The Jowett's solicitor, Paul Balen, said: 'My clients have been appalled to learn so many have suffered as a result of these mistakes.'

THE EXPRESS
03/02/01

Doctors may face death charges after drug-blunder teenager dies

BY ANTHONY MITCHELL

TWO doctors could be charged with manslaughter after a teenager died from the anti-cancer drug injected on January 4.

Yesterday the app

Crown Prosecution Service. The hospital, which once treated Prince

ly." Wayne, from E

INDEPENDENT
03/02/01

Teenage patient dies after doctors' injection mistake

DOCTORS could face manslaughter charges over the death of a teenager who died after being given an anti-cancer drug into his spine.

By JEREMY LAURANCE
Health Editor

been appalled to learn that the families have

sorry. We apologise sincerely... and would press our deepest sympathy. He added: "A serious mistake was made when

GUARDIAN
20/04/01

Drug mix-up killed leukaemia sufferer

GUARDIAN
03/02/01

Teenager given wrong drug dies

Clare Dyer
Legal correspondent

Two doctors could face manslaughter charges after

The medical centre suspended two junior doctors after the incident and an investigation was launched. A police investigation is continuing.

THE EXPRESS
13/02/01

Doctors will make mistakes

But a simple failsafe system is all it takes to stop drug errors such as the latest two cases in the news

Patient Safety Practice Journey in the UK

- Patient and public confidence
- The UK Government on duty of care
- Clinical governance as a mechanism
 - Establishing a clear line of accountability
 - Setting the risk management strategy
 - Implementing comprehensive programmes to improve quality of care using evidence-based medicine
- Healthcare Organisation with a memory
- Academic Health Science Centre era

Clinical Governance in Nigerian Healthcare system

- The Nigerian Healthcare Structure
 - Where are we? and where are we going?
 - Culture of openness
 - Clarity of responsibility and accountability
 - Effective performance monitoring
 - Effective training and staff support
 - Address ongoing quality issues
 - How is the Nigerian Healthcare Organisational Memory?

Clinical Governance in Nigerian Healthcare system

- Measurable assessment of care in Nigeria
 - “You can’t measure what you can’t define”
(Weingart & Iezzoni. JAMA 2003; 290:1917-19)
- SOPs and related documents
 - Process and Procedure
- Safeguards/Barrier analysis
 - Human Action
 - Administrative barriers
 - Environmental design

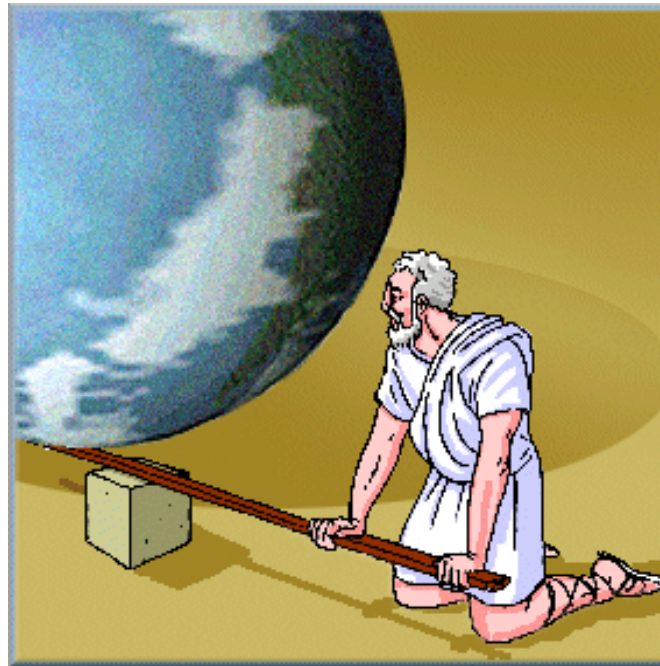
Patient Safety Practice in Nigeria

- Benefits of the stakeholders' involvement and engagement
 - Government, Patient and Public, Healthcare Professionals, NGOs and others
- What are the enablers that may facilitate the stakeholders' participation
- Barriers that may prevent the stakeholders involvement and engagement

Conclusions

- There is no “one size fits all” solution for a successful integration of patient safety practice in Nigerian healthcare
- Healthcare professionals will play a leading role in driving patient safety in Nigeria
- “Come and See” approach is a likely starting point using the opportunity offered by the SQHN
- Successful incorporation will lead to a dramatic and positive change in quality of care services

Reflection



“Give me a place to stand and I will move the earth” **Archimedes**