Incorporating patient safety into the Nigerian Healthcare System; whose responsibility?

By

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Outline

● Patient Safety Practice Journey in the United Kingdom

● Clinical Governance in Nigerian Healthcare System

● Patient safety Practice in Nigeria

● Conclusion
Patient Safety Practice Journey in the UK

- Clinical Governance perspective

  “Clinical Governance is a framework through which NHS organisations are accountable for continually improving the quality of their services and safeguarding high standards of care by creating an environment in which excellence in clinical care will flourish” (Scally and Donaldson)
Patient Safety Practice Journey in the UK

Origin of Clinical Governance
- Rising numbers of complaints and litigation
- Patients’ and carers’ expectation
- Increased media coverage

Heart operations at the Bristol Royal Infirmary
Patient Safety Practice Journey in the UK
Patient Safety Practice Journey in the UK

- Patient and public confidence
- The UK Government on duty of care
- Clinical governance as a mechanism
  - Establishing a clear line of accountability
  - Setting the risk management strategy
  - Implementing comprehensive programmes to improve quality of care using evidence-based medicine
- Healthcare Organisation with a memory
- Academic Health Science Centre era
Clinical Governance in Nigerian Healthcare system

- The Nigerian Healthcare Structure
  - Where are we? and where are we going?
    - Culture of openness
    - Clarity of responsibility and accountability
    - Effective performance monitoring
    - Effective training and staff support
    - Address ongoing quality issues
  - How is the Nigerian Healthcare Organisational Memory?
Clinical Governance in Nigerian Healthcare system

- Measurable assessment of care in Nigeria
  - “You can’t measure what you can’t define”
    (Weingart & lezzoni. JAMA 2003; 290:1917-19)

- SOPs and related documents
  - Process and Procedure

- Safeguards/Barrier analysis
  - Human Action
  - Administrative barriers
  - Environmental design
Patient Safety Practice in Nigeria

- Benefits of the stakeholders’ involvement and engagement
  - Government, Patient and Public, Healthcare Professionals, NGOs and others
- What are the enablers that may facilitate the stakeholders’ participation
- Barriers that may prevent the stakeholders involvement and engagement
Conclusions

- There is no “one size fits all” solution for a successful integration of patient safety practice in Nigerian healthcare
- Healthcare professionals will play a leading role in driving patient safety in Nigeria
- “Come and See” approach is a likely starting point using the opportunity offered by the SQHN
- Successful incorporation will lead to a dramatic and positive change in quality of care services
Reflection

“Give me a place to stand and I will move the earth” Archimedes