

Mission

Our mission is "to lead, advocate and facilitate the continuous improvement of quality and safety in healthcare in Nigeria through Education, Collaboration, Training & Accreditation".

BACKGROUND

Over the years, it has been identified that a gap exists in quality of care and services provided by both private and public healthcare institutions as well as individual healthcare practitioners in Nigeria. A few attempts have been made to address this quality gap nationally. In 1990, Late Professor Ransome-Kuti, then Minister for Health set up a committee on Quality Assurance in Private Health sector but not much progress had been made to address the issue of quality in healthcare service provided in Nigeria. More recently, in 2011 the Federal Ministry of Health again embarked on drafting a National quality strategy and a few states have also commenced some work in this regard.

What currently exists is a patchwork of efforts to improve healthcare quality which leaves many gaps in the system. There needs to be a coordinated effort to improve health outcomes, increase confidence in the healthcare sector, as well as reduce the cost of providing care. It is also very evident that a lot of collaboration is required amongst the stakeholders in the healthcare sector in Nigeria, including Hospitals, both private and public healthcare providers, practitioners, public and private purchasers, labor unions, HMOs, Government, as well as experts towards standardization.

A group of healthcare professionals came together in 2003 to promote the idea of a non-government organization being registered to drive this initiative and take the discussion of quality in healthcare to wider platform.

The Society for Quality in Healthcare in Nigeria was subsequently incorporated in May 2006 as a not-for-profit, charitable organization which has multidisciplinary involvement and governed by a constitution, with its focus to bring about a wider understanding and acceptance of Quality in Healthcare towards improved patient outcomes and reduction in healthcare delivery costs. This is also a platform to share best practice and successful strategies.

ACTIVITIES TO DATE

SQHN methods of Quality

offerings include:

Introduction to Quality and Patient Safety Course, annual international conference on quality and patient safety, webinars, seminars and workshops on key topics in healthcare quality accredited by the MDCN for Continuing Professional Education (CPE) Points for attendance at SQHN events by medical professionals.

Accreditation – strong advocacy including agency agreement with Council for Health Service Accreditation of Southern Africa (COHSASA) facilitation of the collaboration between PharmaccSAS International, Joint Commission International (JCI) and COHSASA to form the Safecare Initiative, a certification platform in Africa.

Affiliation with ISQUA with regular attendance at ISQUA conferences, and poster presentation at the 2012 Geneva conference.

Support network for members working towards accreditation, notably Lagoon Hospitals accredited by JCI and the Shell Hospitals (Portarcourt and Warri) accredited by COHSASA.

Website (www.sqhn.org) – to facilitate the update of members with vital information about activities and upcoming events detailed reports of all seminars and conference are available on the website.

Standards – SQHN standards are ready for use in different categories of healthcare facilities

We offer a unique set of capabilities to support and contribute to collaboration with other accrediting bodies, ministry of health, individual healthcare organizations, and quality evaluation agencies. Through the promotion of technical assistance, training and accreditation, SQHN hopes to help improve the quality and safety of healthcare in Nigeria.

MEMBERSHIP

For membership information visit (www.sqhn.org) and click on Membership+ > How to Join.

Course fees:

Members:
N100,000

Non-Members:
N120,000



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Quality & Patient Safety Certification Programme



Quality & Patient Safety Certification Programme

INTRODUCTION TO QUALITY AND PATIENT SAFETY

This foundational course will cover a broad range of quality and patient safety topics in order to provide a comprehensive overview.

After the session participants will be able to:

- Define healthcare quality and patient safety
- Recall the major quality and safety terms and concepts
- Define the current state of quality and safety in healthcare
- Describe Safety Culture
- Create a plan of action for yourself / and your own organization

The focus of the session will be on helping the participants understand the broad issues of quality and patient safety but will also provide practice in the use of tools to address those issues. Some of the tools that will be introduced are:

- Action Planning
- Quality Improvement Project
- Force Field Analysis

The content of this course will be tied into the followp topics covered in the webinars.

The purpose of the followp assessment is to certify that participants understood and retained the content of the session.

The action plan project is designed to help you put into practice what you learn during the certification program.

The Society for Quality in Health Care in Nigeria has established the "Quality and Patient Safety Certification Program" to help individual health care providers learn the foundational skills of quality management and patient safety. This certification Program is a 3 month program and requires participation in the following:

- Pre assessment
- Two day seminar: Introduction to Quality and Patient safety
- Three Required webinar sessions (one monthly)
 - Improving Team Communication and Cooperation
 - Leadership practices that promote patient safety
 - Using Information and Measurement to Improve Patient Safety
- Followup Post Assessment
- Creation of an action plan and project for implementation by yourself or your organization

For more information and to register for the program visit www.sqhn.org nd click on the Quality Institute option, or call Bridget at +234 808 053 2925

REQUIRED WEBINARS (INDIVIDUALS NOT SEEKING CERTIFICATION MAY ALSO ATTEND)

Improving Team Communication and Cooperation

Visualize how team communication and cooperation an help your organization overcome problems and improve the quality of care in your organization

Leadership practices that promote patient safety.

Learn what practice leaders should adopt to promote patient safety in their organisations

Using Information and Measurement to Improve Patient Safety

Learn about using information and measurement tools o help your organization increase self awareness and ocus on solving root problems.

ADDITIONAL WEBINARS (NOT PART OF CERTIFICATION)

Physician Engagement in Quality Improvement and Patient Safety

Recognize the importance of how Physician engagement is vital to your organization efforts to improve quality and patient safety

PDCA (Plan,Do,Check,Act) tool to promote Quality Improvement

Experience using Plan/Do/Check Act Model to target quality and safety issues for improvement

Effective Use of Briefings & Handoff Communication

See how the practices of effective briefing and handoff communication can overcome problems, improve team cooperation, and promote patient safety.

5CPD
POINTS

2 CPD
POINTS
EACH

