

Report of 2016 SQHN/Medic West Africa Conference

Theme: Leading in Challenging times:
Innovation and Collaboration for
Access and Quality

Date: 12th October, 2016

Venue: EKO Convention Centre,
Lagos

CONFERENCE PROGRAMME

- 10:00 Opening remarks by the conference chair
- 10:10 About the society - Dr. Abayomi Sule, Secretary, SQHN
- 10:15 Welcome address by the President – Dr. Wole Abiodun-Wright, President, SQHN
- 10:20 Sensitization to SQHN Standards & Accreditation programme – Dr. Lawumi Oluborode, Executive Manager, SQHN
- 10:45 Universal health coverage and quality improvement - Dr. Olaokun Soyinka, Former Commissioner for Health, Ogun State, Ogun, Nigeria
- 11:30 Coffee break
- 12:15 Stimulating Private Sector investments and involvement in Healthcare - Aigboje Aig-Imokhude, President, Nigeria Stock Exchange and Chairman, Coronation Capital
- 12:45 Leveraging Collaboration for growth and efficiency - Dr. Kwasi Boahene, Director Advocacy and Resource Mobilisation, Pharmaccess, Amsterdam, The Netherlands
- 13:30 Interactive Panel discussion: Harnessing innovation to improve population health - Moderator: Dr. Ngozi Onyia
- Panellists:
- Dr Muntaqa Umar-Sadiq; CEO, Private Sector Health Alliance, Lagos, Nigeria
 - Njideka Esomeju; Head, Emerging Businesses, Diamond Bank, Lagos, Nigeria
 - Tunji Ashiru; COO, Interswitch Nigeria Limited, Lagos, Nigeria
 - Dr Yemi Johnson; Medical Director, First Cardiology, Lagos, Nigeria
- 14:30 Annual General Meeting of the Society for Healthcare in Nigeria
- 15:30 Close of programme and visit exhibition

**PRESIDENT'S WELCOME ADDRESS - DR WOLE ABIODUN-WRIGHT,
PRESIDENT, SQHN**

It is a great honour and privilege for me to warmly welcome you all, on behalf of our Chairman, Prof. Adeyemo Elebute, the Trustees, and the Executive board to the 7th Annual Conference of the Society for Quality in Healthcare of Nigeria.

I especially welcome the Honourable Commissioner for Health, Lagos State who has graciously agreed to be the Chairman of this Conference. He is ably represented today by Prof Oke, CMD, of LASUTH. I also want to welcome our keynote speakers, and our panel of distinguished speakers.

The choice of the theme of this year's conference – Leading in Challenging Times: Innovation and Collaboration for Access and Quality - was informed by the need to use our Nation's current economic difficulties to innovate, collaborate, and deliver on a good quality healthcare.

Yes, the time has come. The time has come to change the narrative on the quality of healthcare delivery in Nigeria.

Indeed, we have seen, in recent times, how innovations and collaborations in other sectors of the economy such as the Telecomm industry, Banking services, the Media, etc., have led to significant improvements in performance and service delivery. This is the time to leverage innovations within and outside the healthcare sector to deliver better health outcomes at reduced costs.

The theme will be discussed from various perspectives by renowned Professionals. Our programmes committee, led by Dr. Ngozi Onyia, has put together speakers and panelists who will share experiences from the public and private sectors, within and outside the healthcare systems. I hope all these will kindle a passion for quality in all of us here today.

I look forward to a successful conference. It is my hope that it will be a thought provoking session and that it will galvanize us to action.

Once again, you are all welcome to this conference.

Dr. Wole Abiodun-Wright

October 12, 2016

President, SQHN

CONFERENCE REPORT

The conference event consisted of a workshop and an Annual General Meeting. The workshop was open to members and non-members of the society while the AGM was exclusive to members of the society. The workshop had 63 participants while the AGM had 23 participants. The report of the AGM is detailed in the minutes prepared by the company secretary and available to members on request.

WORKSHOP OVERVIEW

The workshop had 7 local and international speakers from a wide variety of industries across the public and private sector: healthcare, banking, philanthropy, information technology, academia etc. We had 63 participants at the conference.

The workshop was declared open by the Honorable Commissioner for Health, Lagos State Ministry of Health represented by Dr. Wale Oke, the Chief Medical Director of the Lagos State Teaching Hospital, Ikeja.

The workshop was moderated by Mrs Onyejekwe and it was organized into 3 sections:

The first/introductory section had presentations from executives of the society namely:

1. Dr Abiodun Wright, the President of the society who gave the opening remarks and welcome address. His address is reproduced on Page 3 of this report.

2. Dr Abayomi Sule, the secretary who provided an overview of the society origins, activities and impact. He also made a passionate plea to the participants to join the society.
3. Dr `Lawunmi Oluborode, the Executive manager of the society who spoke about SQHN Standards & Accreditation programme. She mentioned that the society was developing an accreditation track to complement her capacity building and advocacy efforts. She indicated that work had commenced on the standards and that Stakeholders' engagement, Surveyor Recruitment, Training and Pilot were planned for Q1, Q2, Q3 and Q4 2017 respectively.

The second session had key note presentations from 3 accomplished speakers notably:

1. Dr. Olaokun Soyinka, Former Commissioner for Health, Ogun State who gave a presentation on Universal health coverage and quality improvement.

Highlights of his presentation included:

- a. Quality is necessary to stem the tide of medical tourism
 - b. Healthcare can thrive as a business and attractive to private investors.
 - c. There is need to concentrate on training and mentoring of Healthcare providers in order to achieve "qualitaemia"-which is a terminology he used to describe the process of infecting the healthcare system with Quality
2. Mr. Aigboje Aig-Imokhude, President, Nigeria Stock Exchange and Chairman Coronation Capital, Nigeria who spoke on Stimulating Private Sector

investments and involvement in Healthcare. Highlights of his presentation which was extempore included:

- a. Healthcare is largely subsistence oriented and not operated as a business at scale in Nigeria
 - b. Significant engagement with policy makers is required to have in place the appropriate business climate for healthcare investments
 - c. Incentives must be provided to attract significant sectoral investment
3. Dr Kwasi Boahene, Director Advocacy and Resource Mobilisation, Pharmaccess, Amsterdam, The Netherlands gave a presentation on “Leveraging Collaboration for growth and efficiency”. Highlights of this presentation included:
- a. To tackle the prevalent health systems challenges local stakeholders have to be collaborative and seek new partnerships with public and other private stakeholders
 - b. Through collaboration with diverse public and private stakeholders, PharmAccess has 267,647 lives insured as at April 2016.

The third session was a panel discussion on “Harnessing innovation to improve population health” anchored by Dr. Ngozi Onyia, the chairperson of the programmes committee of SQHN. The panelists consisted of the following individuals:

1. Dr. Muntaqa Umar-Sadiq; CEO, Private Sector Health Alliance, Lagos, Nigeria
2. Njideka Esomeju; Head, Emerging Business, Diamond Bank, Lagos, Nigeria
3. Tunji Ashiru; COO, Interswitch Nigeria Limited, Lagos, Nigeria
4. Dr Yemi Johnson; Medical Director, First Cardiology, Lagos, Nigeria

The workshop was concluded at 3:00 pm.

A post workshop survey indicated that

1. 84% of the Participants considered the programme to be well organized
2. 92% of the participants considered the programme to be effective use of their time
3. 96% of the participants considered the programme provided effective guidance for quality and safety improvement
4. 92% of the participants considered that concepts were well understood
5. 92% of the participants considered that they would be immediately able to use concepts that were taught.
6. Following the workshop, all participants indicated vast improvements in their understanding of the topics that were considered and discussed by the presenters and panelists. Notable recommendations from the members included:
 - a. Include breakout sessions with an expert in each group
 - b. Continue to involve non health workers and involve Government regulators
 - c. Provide more time for interactive sessions
 - d. Improve on publicity
 - e. Invite more participants from the public sector
 - f. Reduce fees by 50%
 - g. Improve on logistics and registration

CONFERENCE OVERVIEW IN PICTURES



Conference being declared open by the Honourable Commissioner for Health represented by Prof. Wale Oke, the CMD of LASUTH



Representative of Hon. Commissioner for Health, Prof Wale Oke and President, SQHN, Dr Wole Abiodun-Wright



Executives of the society with the Representative of the Chairperson of the event and keynote speakers and panelists.



Dr Olaokun Soyinka (Former commissioner for Health Ogun State) delivering his presentation on Universal Health Coverage and Quality Improvement



Mr Aigboje Aig-Imoukhuede sharing his thoughts on Stimulating Private sector Investments and involvement in Healthcare



Dr Kwasi Boahene delivering his keynote presentation on Leveraging Collaboration for growth and efficiency.



Left to Right: Tunji Ashiru (Interswitch); Dr Muntaga Umar-Sadiq (PHSAN); Dr Yemi Johnson (First Cardiologists); Njideka Esomeju (Diamond Bank) and Dr Ngozi Onyia (Moderator, SQHN)



The founding President and Chairman Prof. E.A Elebute commending the key note speaker Mr. Aig Aig-Imoukhede for an insightful presentation



Some of the participants during one of the coffee break



Mr Aigboje Aig-Imoukhuede (keynote presenter and President, Nigerian Stock exchange), Dr Jimi Coker (Lagoon Hospitals), Mrs Fola Laoye (Treasury, SQHN)



Participants listening to one of the presentations



Some participants chatting during the tea break



Participants applauding one of the keynote presentations



Left to Right: Dr Yemi Johnson (First Cardiologists); Njideka Esomeju (Diamond Bank) and Dr Ngozi Onyia (Moderator, SQHN)



Participants applauding the chair of the board of trustees – Prof. E.A Elebute