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SQHN STANDARDS DEVELOPMENT PROCESS Version1

Methodology

a) Collation - 1 Week (May13 - May 19, 2014)

The first step is to determine what standards would be needed to demonstrate Patient Safety, improve Clinical Outcomes and Client Satisfaction and this can be achieved from collation of Local and International Standards.

Standards that are already in use to be collated would include; HEFEMA, NHIS, and FMOH, JCI, COHSASA, Safecare, Canada, and Australia etc. A comparison table would be developed from collated standards to determine which chapters would be applicable to our environment bearing in mind our laws.

b) Review of Collated Standards - 4 Weeks (May 20 – June 17, 2014)

Collated standards and Health Laws would be reviewed. The review would include identifying basic services based on national, regional or local policies and other support functions eg infrastructure. The review would guide the process, to ensure that standards relating to Patient Safety, Improved Clinical Outcomes and Client satisfaction are adequately covered. Nigeria Health Laws/Bills would also be reviewed at this stage.

c) Development of Standards - 8 Weeks (June 18 – August 14, 2014)

The standards would be developed by Standards Committee after determining the key standards based on norms and protocols. This would be based on international and National evidence as collected in previous stages.

d) Expert Review - 4 Weeks (August 15 - September13, 2014)

Developed Standards would go through an expert review by the Expert Review Committee; members of the committee will include specialists from various Associations. This would be done over a 4 week period.

e) Stakeholder Engagement - 4 Weeks (September 14 - October 13, 2014)

Expert review would be followed by Stakeholders involvement in the review of developed Standards for their input. Stakeholders would include Government, Association of Midwives/Nurses, AGPMP, NMA, potential surveyors and etc. The standards would also be published on the website during the period to inform members and non- members of the society to make comments on the standards.



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SQHN STANDARDS DEVELOPMENT PROCESS Version 2

Methodology

- a) Technical Review of SQHN Standards -12 Weeks (September 2016 -December 2016)**

The Technical Committee would review the SQHN standards in compliance with current best practices and ISQua's principles.

- b) Further Review of Relevant Literature - 12 Weeks (January 2017 - March 2017)**

There would be a further review of relevant literature and the study of landscape report on Quality to ensure compliance and that the need of Nigerian market was met.

- c) Corrections to Standards - 4 Weeks (March 2017-April 2017)**

The committee would make corrections to the standards based on findings from literature and further review from Technical Committee.

- d) Stakeholders Engagement - 8 Weeks (May – July 2017)**

Expert review would be followed by Stakeholders involvement in the review of developed Standards for their input. Stakeholders include; Government, Association of Midwives/Nurses, AGPMP, NMA, potential surveyors, patient representatives etc. The standards would be published on the website during the period to inform members and non- members of the society to make comments on the standards.

- e) Literature Review - 15 Weeks (August 2017 - January 2018)**

There would be a further literature review following the stakeholders' engagement to check more literatures for appropriate articles based on feedback from the stakeholders.

- f) Expert Review - 2 Weeks (January 2018- June 2018)**

Developed Standards would go through an expert review by Experts and Technical Committee; members of the committee include specialists from various Associations.

- g) Pilot - 38 Weeks (June 2018 - February 2019)**

The next step is to pilot developed and corrected standards and the pilot would be for a period of 38 weeks.



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h) Corrections

- 16 Weeks (March 2019 - June 2019)

Further corrections would be made to the standards based on feedback from the pilot facilities and the surveyors.

i) Approval by the Board

- August 2019