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**4<sup>th</sup> Annual Conference**

**Overview of SQHN Activities**

**July 18<sup>th</sup> 2013**

**Presented by Mrs. Njide Ndili, Secretary SQHN**

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# About SQHN

## Mission Statement

To lead, advocate and facilitate the continuous improvement of quality and safety in healthcare in Nigeria through Education, Collaboration, Training & Accreditation

## Values

- Learning
- Collaboration
- Supportiveness
- World Class Standards
- Efficiency

## History

- Registered in May 2006
- As a Not for Profit Organization
- Non Partisan and Non Governmental
- Multidisciplinary Involvement
- Governed by a Constitution
- Membership is open



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## Objectives of the Society

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# Objectives of SQHN

1. To promote the principles and practice of quality improvement and risk management in healthcare
2. To provide a national voice on quality improvement and risk management initiatives in healthcare
3. To facilitate opportunities for communication, cooperation, and exchange of ideas and experiences in healthcare quality
4. To facilitate training and continuing education in healthcare quality
5. To establish and maintain a support network for those actively involved in healthcare quality improvement and risk management
6. To promote professional ethics as they relate to practice of healthcare quality improvement and risk management
7. To develop and foster alliance with related national and international bodies
8. To organize seminars, workshops, lectures, publish journals, newsletters and other periodicals, as its contribution towards educating healthcare practitioners and the general public on the practice of quality healthcare
9. To exchange ideas and knowledge freely between and amongst members
10. To establish, visit or hire any centre or use any means of social communication in furtherance of its aims
11. To organize and operate mediums exclusively for the sustenance of healthcare quality which operations shall be charitable and humanitarian.
12. To become the local accreditation agency for Healthcare institutions in Nigeria



# Affiliation

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- SQHN is a corporate member of the international Society for Quality in Healthcare
  - ISQua, is a non-profit, independent organization with members in over 70 countries.
  - ISQua works to provide services to guide health professionals, providers, researchers, agencies, policy makers and consumers, to achieve excellence in healthcare delivery and to continuously improve the quality and safety of care.
  - ISQua is an accrediting body to organizations seeking to be healthcare accreditation agencies



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## **Activities of the Society from inception to date**

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# Capacity Building

- The Society organizes annual conferences, quarterly seminars and/or workshops
- Experienced speakers are invited to build capacity and share best practices amongst our members on selected healthcare topics
  - **1<sup>st</sup> Conference held November 24<sup>th</sup> 2009**
  - 1<sup>st</sup> seminar held February 11<sup>th</sup> and 12<sup>th</sup> 2010
  - **2<sup>nd</sup> Conference held July 6<sup>th</sup> 2010**
  - 1<sup>st</sup> Workshop held March 15<sup>th</sup> 2011
  - **3<sup>rd</sup> Conference held 13<sup>th</sup> and 14<sup>th</sup> October 2011**
  - 2<sup>nd</sup> Workshop held March 29<sup>th</sup> 2012
  - 3<sup>rd</sup> Workshop held September 6<sup>th</sup> 2012 in collaboration with West African Health
- Attendance has remained free or subsidized to ensure maximum attendance of healthcare professionals and workers
- The capacity building activities has been made possible by membership fees and sponsorship of member organizations
- The Society continues to need support for its activities



# 2009 Maiden Conference

Over 200 attendees including several representatives from

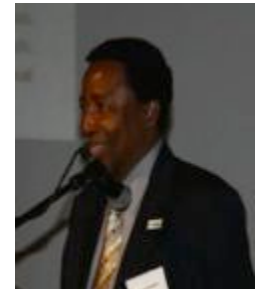
- Federal Ministry of Health
- National Health Insurance Scheme
- Public and private sector hospitals
- Organized private sector
- HMOs
- Medical students and public



**Prof. Stuart Whittaker**  
CEO COHSASA



**Dr Dudley Wang**  
Regional Health  
Manager  
Shell E&P Africa



**Prof. Emmanuel  
Otolorin**  
Country Director  
JHPIEGO







# Nov 2009 Seminar

**SOCIETY FOR QUALITY IN HEALTHCARE IN NIGERIA**  
... sharing healthcare best practices

## 1st Quarterly Meeting

This is to cordially invite members of the Society for Quality in Healthcare in Nigeria to the 1<sup>st</sup> in a series of quarterly seminars organised by the Society towards improvement in quality of healthcare in Nigeria.

**QUALITY**

**Date:** Wednesday, November 25<sup>th</sup> 2009  
**Venue:** Lagos Resource Centre  
9, Anifowoshe Str., Off Adeola Odoku Str.,  
Victoria Island, Lagos.  
**Time:** 11am

**Admission is FREE**

**Seminar Topics:**  
**Medical Waste Management**  
Engr. (Mrs.) O. A. Mokuolu  
Chief Engineer, University of Benin Teaching Hospital

**Patient Safety as a road map to improved Quality Healthcare**  
Dr. Jideke Oyewunmi  
Quality Assurance Manager, Lagos State Hospital, Lagos

For enquiries call TOPF on 0008 7182 433

## *Patient Safety as Roadmap to Quality – Dr. A. Oyewunmi*



1. How do you prevent latent failures which are errors waiting to occur and are associated with the healthcare system?
2. What are the principles, policies, practices and procedures for building a safe healthcare system?
3. Dissemination of the WHO 9 common medical error checklist.

## *Medical Waste Management – Engr (Mrs) O. A. Mokuolu*



1. What do we do with Medical waste in our facilities?
2. Implications of Improper disposal to healthcare workers, patients and the environment.
3. How to avoid opportunistic infections in our facilities due to improper disposal.
4. Possible collaborate with LAWMA.



# Feb 2010 Seminar

**SOCIETY FOR QUALITY IN HEALTHCARE IN NIGERIA**  
... sharing healthcare best practices

## 2010 1st Quarter Meeting

This is to cordially invite members of the Society for Quality in Healthcare in Nigeria to the 1<sup>st</sup> 2010 quarterly seminars organised by the Society towards improvement in quality of healthcare in Nigeria.

**Quality Seal**

**Date:** Thursday, February 11<sup>th</sup> & Friday, February 12<sup>th</sup> 2010  
**Venue:** Lagos Resource Centre  
8, Anifoyesha Str., Off Adenola Odeku Str.,  
Victoria Island, Lagos.  
**Time:** 10am daily

**Admission is FREE**

**Seminar Topics:**

**Day 1 Thursday, February 11, 2010**  
Human Factor Engineering and Patient Safety  
Presented by:  
Mr. Christopher Ente  
A Consultant in Patient Safety and the Quality Improvement Department,  
Stanford University, USA.

**Day 2 Friday, February 12, 2010**  
Introducing WHO Good Governance for Medicines Programme  
Presented by:  
Mr. George Olatunji  
Managing Development Manager  
Africa & Middle East

For enquiries call EMA on 08009621111

## *Human Factor Engineering and Patient Safety – Mr. C. Ente*



1. What to do when patients insist on particular treatments?
2. How to stop unpredictable outcomes in patient care using a trigger list of possible error
3. What statistic on patient safety outcomes are available to the public?
4. How do we drive awareness concerning patient safety and quality in healthcare?

## *Introducing WHO Good Governance for Medicine Programme – Mr. Gbenga Olatunji*



1. How do you determine adequate vs. excessive treatment in this new age of medicine?
2. How to ensure that medical personnel are aware of the best practices?
3. How to slowly begin to change the situations in the Nigerian Healthcare Systems?
4. How do we simplify the issue of quality and translating quality in healthcare issue?



# July 2010 Conference

**SOCIETY FOR QUALITY IN HEALTHCARE IN NIGERIA**  
... *improving healthcare for all* ...

You are cordially invited to the  
**2nd Conference of The Society of Quality in Healthcare in Nigeria**

**Location:**  
Ago Hall, Ikeja Centre, Lagos

**Date:**  
Tuesday 4<sup>th</sup> July 2010

**Time:**  
8.30am - 4.00pm

The Society for Quality in Healthcare in Nigeria is a not for profit organisation registered for the purpose of promoting and facilitating a culture of quality improvement, excellence and leadership in the area of Healthcare in Nigeria.

**Conference Objectives:**

1. To showcase ongoing quality improvement efforts in the Nigeria's Healthcare System
2. To engage all stakeholders on how to institutionalise Quality in Healthcare facilities
3. Advocacy and membership drive for the Society for Quality in Healthcare in Nigeria

**Special Guests:**

<b>Dr. W. Latta</b> Visiting Professor, Imperial College School of Health, UCL	<b>Dr. Benny Okolo</b> Chairman, Management Board, University College Hospital, Ibadan
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**Executive Speakers:**

<b>Dr. Christopher Eke</b> Imperial College London	<b>Professor Fatahade Ogunsola</b> College of Medicine, University of Lagos	<b>Dr. Bosede Afolabi</b> Dean of OHS/PH, UCLH
<b>Dr. Elizabeth Disu</b> Country Director, TransUnion	<b>Dr. Elizabeth Olu</b> Dept of Microbiology, UCLH/ICM	<b>Dr. Hasheem Saidu</b> Dr. Timothy Olatunji Dr. Ugo Akpan/Agbaje and Dr. Gertrude Awofeso ICM/PH

**Short Talks:**

<b>Professor Emmanuel Olorin</b> JPHS/ICM Nigeria	<b>Dr. Richard Ajayi</b> Bridge Clinic, Lagos	<b>Dr. Segun Adedigbo</b> Management Consultant, UK
<b>Dr. Richard Ogunshola</b> JPHS/ICM Nigeria	<b>Dr. Taiwo Sonoiki</b> Nigeria Nigeria	<b>Dr. Shola Adeyemi</b> Senior Systems International Consulting Ltd

Conference attendees include individuals and organisations interested in collaborating with other stakeholders and members of the Society to improve healthcare quality in Nigeria.

For more information visit [www.sqhn.org](http://www.sqhn.org)  
SQHN Please call Eke Okolo on 0800-8021 110

## Key Speakers



Mr. Chris Ente



Professor Folashade Ogunshola



Dr. Elizabeth Disu



Dr. Hasheem Saidu



Dr. Bosede Afolabi

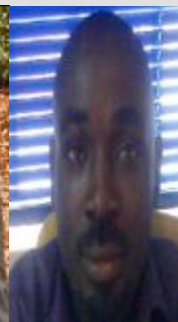


Dr. Christoph Hamelmann

## Short Paper Speakers



Professor Emmanuel Olorin



Adeniji Olusegun



Dr. Shola Adeyemi



Dr. Nnamdi Nwogwugwu



Dr. Taiwo Sonoiki



Dr. Richard Ajayi



# March 2011 Workshop

## *Patient Safety Culture*



The Theme of the Workshop was Patient Safety Culture and it was facilitated by Mr. Stephen Powell, who is the Principal and Managing Partner of the Healthcare Team Training Ltd, Atlanta, USA.



Over 60 people attended the Workshop and the attendance cut across stakeholders in the Healthcare Industry including medical practitioners, nurses, pharmacists, clinicians, laboratory technicians, Hospital and Healthcare personnel, researchers, students and members of the society. It was an avenue for learning and sharing of issues pertaining to healthcare quality in Nigeria.

**SOCIETY FOR QUALITY IN HEALTHCARE IN NIGERIA**  
*Improving Healthcare Quality*

**WORKSHOP OF THE SOCIETY FOR QUALITY IN HEALTHCARE IN NIGERIA**

The Society for Quality in Healthcare in Nigeria cordially invites you to an interactive workshop organized in an effort to build capacity in healthcare quality improvement across the healthcare sector.

**TOPIC: PATIENT SAFETY CULTURE**  
**WORKSHOP FACILITATOR: STEPHEN POWELL, MS**  
 Principal and Managing Partner, Healthcare Team Training Ltd, Atlanta, USA

**WORKSHOP CONTENTS:**  
 - Approaches/Responses to Error - Teamwork and Staffing - Perspectives of Patient Safety  
 - Superior Expectations - Sponsorship and Communication - Shared Handoff

**WHO CAN ATTEND:**  
 Medical Doctors, Nurses, Pharmacists, Clinicians, Lab Technicians, Students, Hospital and Healthcare personnel.

**ATTENDANCE FEE:**  
 \*Non-Students: N45,000  
 (includes materials and refreshments)  
 \*Students: N20,000  
 (to be sponsored by their respective institutions)

**DATE: TUESDAY, 4<sup>TH</sup> MARCH 2011** **TIME: 8:00AM** **VENUE: LAGOS PRINCIPAL LODGING**  
 2, Adeniran Ogunniyi Street, Off Adeniran Ogunniyi Street, Lagos

**WORKSHOP OBJECTIVES:**

1. To define Safety culture, its components and factors that create a safe culture.
2. To ascertain the role of leadership in establishing a safe culture.
3. To identify the methods for measuring safety culture.
4. To identify the resources to support the implementation of a safety culture.

**BRIEF PROFILE: MR. POWELL**  
 Stephen Powell is a graduate of Texas Tech University, holds a Master's Degree in Human Factors, has taught over 20 years in the classroom with involvement in Human Factors Education, Technical Training, Commercial pilots, as well as his healthcare industry. He has been a member of the Society for Quality in Healthcare in Nigeria, Human Factors and Ergonomics Society, the Society of Healthcare and Organizational Psychologists, the Human Factors Society and the American College of Healthcare Executives, and regularly provides patient safety training, consulting and coaching to leadership and clinical teams in various and varied organizational settings.

FOR ENQUIRIES CALL 0810 081 0810 OR VISIT [www.sqhin.org](http://www.sqhin.org)

This event may be recorded for audio, video, photography, printing, distribution and other activities.



# Visitation to FMOH

- On February 28<sup>th</sup> 2012, the board members of SQHN visited the Hon. Minister of State for Health, Dr Muhammad Pate in Abuja
- We deliberated and resolved the following:-
  - Facilitate Safecare initiative to work with FMOH to shape the journey for Quality improvement in government hospitals
  - Participate in Ministerial task-force for Standards & Clinical Governance
  - Collaborate on select SQHN conferences
  - **Establish an Institute of Healthcare Quality**

# March Workshop and Sept 2012 CME

**SOCIETY FOR QUALITY IN HEALTHCARE IN NIGERIA**  
*Empowering Healthcare to Save Lives*

**2012 1ST QUARTERLY WORKSHOP "SURGICAL SAFETY"**

The Society for Quality in Healthcare in Nigeria cordially invites you to an important event in 2012 for Quarterly Workshops of the Society for Quality in Healthcare in Nigeria (SQHN) "Surgical Safety". Experience to provide valuable skills and knowledge with formal understanding of Surgical Safety and other trends, in a wide variety of Healthcare professions.

**Open to:**

- Surgeons
- Physicians
- Medical Students
- Nurses
- Pharmacists
- Students
- Lab Technicians
- Medical Students
- All Hospital and Healthcare personnel

**Open:** Thursday 27<sup>th</sup> March 2012  
**Location:** Lagos Sheraton Hotel  
**Address:** 1, Adeniran Ogunbiyi Road, Lagos

**Admission Fee:**

- Students: ₦5,000
- Non-students: ₦15,000
- Non-Members: ₦25,000

**Topic: Organizational**  
**Speaker: Mr. Ayo Ogunbiyi**  
 Chairman, SQHN

**Topic: Infection Control**  
**Speaker: Dr. Subodh Kishor**  
 Director, Infection & Immunity, Lagos State University

**Topic: Anaesthesia**  
**Speaker: Dr. Ayodeji Oluwalana**  
 Director of Anaesthesia, Lagos State University

**Dr. Ayo Ogunbiyi** is a medical doctor and a leader in the field of Quality in Healthcare in Nigeria. He is currently the Chairman of the Society for Quality in Healthcare in Nigeria (SQHN) and is also the Chairman of the Organizational Committee of the 2012 1st Quarterly Workshop. He is a member of the International Association of Quality Improvement in Health Care (IAQIHC) and is also a member of the International Association of Quality Improvement in Health Care (IAQIHC). He is also a member of the International Association of Quality Improvement in Health Care (IAQIHC).

**Dr. Subodh Kishor** is a medical doctor and a leader in the field of Infection Control. He is currently the Director of Infection & Immunity at Lagos State University. He is also a member of the International Association of Quality Improvement in Health Care (IAQIHC) and is also a member of the International Association of Quality Improvement in Health Care (IAQIHC).

**Dr. Ayodeji Oluwalana** is a medical doctor and a leader in the field of Anaesthesia. He is currently the Director of Anaesthesia at Lagos State University. He is also a member of the International Association of Quality Improvement in Health Care (IAQIHC) and is also a member of the International Association of Quality Improvement in Health Care (IAQIHC).

For a complete list of speakers and topics, visit our website at [www.sqhn.org](http://www.sqhn.org).

Contact: 01-261 2345 ext. 2222 or email at [info@sqhn.org](mailto:info@sqhn.org)







# Poster Accepted at ISQUA

- Poster “**Building up the quality Mind set in the Nigerian Healthcare Sector**” presented at ISQua conference October 21<sup>st</sup> - 24<sup>th</sup>2012 in Geneva.
- Categorized in a new for “transitional and developing countries” with several presentations from other African countries.
- Over 1200 people from 70 countries attended, including 4 NHIS staff who attended with keen interest for accreditation information.



## Immediate Outcomes

- SQHN invited to ISQua regional meeting with board members and other regional representatives
- Initiated follow up call where ISQua committed to:
  - Send relevant documents on ISQua International Accreditation Programme for SQHN use
  - Invite two SQHN representatives to attend meeting in Accra, Ghana on the 4<sup>th</sup> & 5<sup>th</sup> of February 2013.
  - Accept invitation for one of ISQua Board member or senior staff member to speak at our next conference Conference in March 2013
  - Explore how to make the ISQua Education Programme at <http://www.isqua.org/education/isqua-education> available to SQHN members
  - Facilitate access to ISQua journals
  - To offer assistance in our quest to institutionalize our activities



# Feb 2013 Stakeholders meeting

## Objectives

- To review the current mission and objectives of the Society to ensure that we have a well articulated strategy for the next five years
- To identify the key activities/programs that the Society will support/undertake, specifically to consider:
  - Set up of Quality Institute
  - Accreditation activities
- To ensure collaboration and active participation by all relevant stakeholders
- To ensure that the Society has the right level of resources to support its activities going forward
- To ensure that we have a financially and operationally viable Society going forward



# JLN in Bangkok, Thailand April 2013

- The Joint Learning Network (JLN) for Universal Health Coverage has 15 member countries and focuses on Accreditation as part of the work of its Quality track.
- SQHN was invited to make a presentation during the Bangkok workshop organised by IHI
- Represented by Dr. Tayo Bello, SQHN Board Member
- Interest around SQHN during the workshop due to its non governmental and not for profit status





# Accreditation

- The Society continues to strongly advocate accreditation as a means to quality improvement.
- In 2009, the Society signed an agency agreement with COHSASA (Council for Health Service Accreditation of Southern Africa) to promote accreditation of healthcare facilities in Nigeria.
- The Society subsequently facilitated the collaboration between JCI, COHSASA & PharmAccess to form Safe Care, an accreditation platform for small & medium sized healthcare providers in resource poor settings.
- Safe Care has been introduced to several clinics in Nigeria as a step towards the accreditation process.
- The Society aims to create more awareness about benefits of accreditation through its seminars and conferences





# SQHN Website

SQHN maintains a website ([www.sqhn.org](http://www.sqhn.org)) to facilitate the following:

- Update its members with vital information about its activities and upcoming events. Detailed reports of all seminars and conferences are available on the website.
- A resource for approved articles and publications to be shared
- A communication medium for its members to receive feedback on on-going research papers and ideas
- Repository for medical guideline and medical Standard Operating Procedures
- International presence to enable collaboration with other Societies





# Upcoming July 18<sup>th</sup> 2013 Conference

SQHN will be hosting its 4<sup>th</sup> Annual conference on July 18<sup>th</sup> 2013, speakers include:

- Deputy CEO of ISQua, Triona Fortune
- Director of Healthcare Programmes GE Africa, Ms Janeen Uzzell
- Leadership of Medical and Dental Council of Nigeria (MDCN), Nigerian Medical Association(NMA) and Association of General and Private Medical Practitioners of Nigeria (AGPMPN)
- Representative of Hospitals in Nigeria who have gone through accreditation, including Lagoon Hospital, Reddington Hospital and Obio Clinic, a Shell supported hospital in the Niger Delta amongst others

**4th Annual SQHN Conference**  
SOCIETY FOR QUALITY IN HEALTH CARE IN NIGERIA

4th Annual Conference  
Advancing Patient Safety in Nigeria

21 Alfred Rewane (Formerly Kingsway Road) Bay, Lagos, Nigeria  
on Thursday 18th July 2013 from 8:30 am - 4:30 pm

**Theme: Advancing Patient Safety in Nigeria**

**GUEST SPEAKERS**

<b>Triona Fortune</b> Deputy CEO of ISQua	<b>Ms Janeen Uzzell</b> Director of Healthcare Programmes GE Africa	<b>Dr. [Name]</b> [Title]	<b>Other Speakers</b> [List of other speakers]
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**CONFERENCE FEES**  
Early Bird Fee - 100,000  
Full Conference - 150,000  
The fee includes 2013 Membership  
CFR points awarded for attendance

For registration please visit our website at [www.sqhn.org](http://www.sqhn.org) or call Babalola on +234 808 332 2123





# Launch of Quality Fellowship Programme

SQHN during its 4<sup>th</sup> Annual conference on July 18<sup>th</sup> 2013 will launch the ISQua Fellowship programme in Nigeria

- Marketing of the Fellowship programme has commenced via SQHN website
- Learner-led programme, tailored to suit the needs of each Fellowship candidate through educational activities, publications, teaching, research, conference attendance and participation
- Three programme levels with different admission criteria
  - Fellowship
  - Associate Fellowship
  - Certificate of Achievement
- An expedited approach for SQHN to cultivate local “Quality Ambassadors” in Nigeria

**ISQua Welcomes the Society for Quality in Health Care in Nigeria to the ISQua Fellowship Programme**

**PROGRAMME CONTENT**  
 The ISQua Fellowship is a learner-led programme, which means it is tailored to suit the needs of each fellowship candidate through educational activities, publications, teaching, research, conference attendance and participation and networking. Credits can be obtained this way and by participating in activities developed by ISQua specifically for this programme.

**ISQua Fellowship**  
 ISQua is the International Society for Quality in Health Care. We are a global organisation with a network that spans 100 countries and all continents.  
 In order to help professionals achieve success, we have created the first global Quality in Health Care Fellowship Programme. It is internationally recognised and unique, in that it offers access, networking opportunities, skills development and education through an extensive network of quality in health care professionals.

**How does it work?**  
 It is very easy to participate in the programme. First, each individual needs to register via ISQua's website (<http://www.isqua.org/education/isqua-fellowship-programme/register-now>). For all group registrations, please contact Yuliana Sule at [yusule@isqua.org](mailto:yusule@isqua.org).  
 Once registered, each fellowship candidate is provided with a unique membership number and login details then his or her personal membership page is automatically created. Candidates are then required to enter the details of their on-going continuing professional development activities, such as attendance at workshops, conferences, publishing reports.

**ADMISSION CRITERIA**  
 The ISQua Fellowship is offered at three levels and each has a different admission requirement:

**Fellowship**  
 Minimum of Masters degree or equivalent AND two years' work experience in a relevant field.

**Associate Fellowship**  
 Minimum of a Diploma, Bachelor degree or equivalent OR five years' work experience.

**Certificate of Achievement**  
 Working in or an interest in quality and safety in health care.

**FEES AND CREDITS**  
 ISQua's Fellowship Programme fees and credit system is as follows:

	Initial Fee	Credits Awarded
CERTIFICATE OF ACHIEVEMENT	€500	20 Credits
ASSOCIATE FELLOWSHIP	€2000	40 Credits
FELLOWSHIP	€4000	80 Credits



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# Membership

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# SQHN Membership

- **Student**
  - Any undergraduate interested in or working in the field of quality improvement or safety in healthcare.
  - N1,000 annual student membership fee
- **Individual**
  - Any person interested in or working in the field of quality improvement or safety in healthcare.
  - N5,000 annual membership fee
- **Hospitals and NGOs**
  - Any hospital and non governmental organisation also interested in collaborating to improve healthcare quality
  - N20,000 annual membership
- **Corporate Membership**
  - Any institution or society interested in or working in the field of quality improvement or risk management in healthcare
  - N100,000 annual corporate membership fee



***Payments and donations are accepted via the payment portal on the website.***



# Membership Benefits

1. Discounted attendance at workshops and conferences on relevant topical issues to be delivered by experts.
  - SQHN now an approved CPD provider by Medical & Dental Council of Nigeria (MDCN)
  - CPD points awarded for attendance
2. Facilitate registration with the International Society for Quality in Healthcare (ISQua)
3. Sign up on mailing list for published articles and publications on Healthcare quality
4. Assistance with accreditation processes and tools for hospitals interested in accreditation
5. Forum for networking with like minded professionals e.g. assigned member login on SQHN website, post or comment on posted articles etc
6. Members receive a certificate upon registration



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# Strategic Plans

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# 5 year strategic plan activities

- **Current developing and refining its strategic plans including:**
  - Engaging Healthcare Consultants to understand the current healthcare quality and accreditation landscape, both locally and internationally
  - Planned strategy meeting with ISQua Deputy CEO on July 17<sup>th</sup> to review and brainstorm on our draft plans
  - Prioritising our area of focus including:
    - Training/Capacity Building for Quality Improvement
    - Formulating/adopting Clinical Guidelines
    - Undertaking Clinical Quality Monitoring & Reporting
    - Undertaking Clinical Audits
    - Working with models for Quality Improvement
    - Facilitating platform for Quality Accreditation
  - Determining funding requirements to support and institutionalize SQHN activities





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**Q & A**

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