

Fellowship Programme

**ISQua Welcomes the
Society for Quality in Health
Care in Nigeria to the ISQua
Fellowship Programme**



WELCOME FROM ISQua CEO



Education leads to sustainable change. Learner led education is likely to be the most relevant and effective model for the delivery of professional development education.

*“Learner led CPD is the most successful because it encourages engagement and acknowledges professionalism (and is the most valued from the educational perspective)” **

The ISQua Fellowship Programme is a ‘learner led’ programme that encourages participants to avail themselves of a range of learning opportunities that already exist, such as conferences, and to engage in opportunities we create for participants in the programme such as webinars, case studies, debates and e-learning modules. At ISQua we regard networking as a powerful learning experience so we facilitate extensive networking both amongst participants and with others in the field. In short; rather than teach you, we encourage your learning.

Our Fellowship Programme aims to provide busy people with an opportunity to shape their education around their professional needs and personal lives. Doing this will ensure participants have a more effective and enjoyable experience.

Developing countries face their own particular challenges when it comes to seeking to enhance healthcare quality and these challenges vary from country to country. Nevertheless education is still the most powerful means of delivering sustainable improvements.

ISQua has a keen interest in assisting in developing countries; indeed it is one of our key priorities over the next quadrennium and the ISQua Board has determined that it will devote resources to this cause. Amongst the key strategies to achieve this will be to offer the Fellowship Programme in these countries. Coordinating the programme through responsible local bodies so education becomes a partnership is one of the keys to delivering effective education. Individuals or groups of individuals who are strategically placed in the healthcare system of a developing country can be enrolled in the programme. In any case ISQua will tailor programmes to suit the needs of participants.

We look forward to working with you to develop a strong, positive education environment in your country to benefit your health care system and ultimately, of course, to improve the patient experience.

Peter Carter
CEO, ISQua

* Jill Schostak et al. GMC/Academy of Medical Royal Colleges study, 2006-2009

ISQua FELLOWSHIP EDUCATION TEAM

Cliff Hughes CEO, Clinical Excellence Commission, Australia

Peter Carter CEO, ISQua

Triona Fortune Deputy CEO, ISQua

Bruce Barraclough Former President of ISQua and Royal Australasian College of Surgeons

John Browne University College Cork

John Helfrick Former President of ISQua

Tim Shaw Director of the Workforce Education & Development Group, University of Sydney

Ezequiel Garcia Elorrio Director, Institute for Clinical Effectiveness and Health Policy in Argentina

Ed Kelley World Health Organisation

Barbara Farlow Patient Safety Champion for World Health Organisation

Eric Schneider Editor in Chief, The International Journal for Quality in Health Care

Sir John Oldham National Clinical Lead, Quality and Productivity, Department of Health, England

David Greenfield Senior Research Fellow, University of New South Wales

Jo Burke Education Resource Manager, ISQua

Yulianna Susla Education Coordinator, ISQua



ISQua FELLOWSHIP

ISQua is the International Society for Quality in Health Care. We are a global organisation with a network that spans 100 countries and all continents.

Our Mission is to inspire, promote and support continuous improvement in the safety and quality of health care worldwide.

In order to help professionals achieve success, we have created **the first global quality in health care Fellowship Programme**. It is internationally recognised and unique, in that it offers access, networking opportunities, skills development and education through an extensive network of quality in health care professionals.

PROGRAMME CONTENT

The ISQua Fellowship is a learner-led programme, which means it is tailored to suit the needs of each Fellowship candidate through educational activities, publications, teaching, research, conference attendance and participation and networking. Credits can be obtained this way and by participating in activities developed by ISQua specifically for this programme.

ISQua supports Fellowship candidates through the following educational resources:

- › Library of one-hour ISQua webinars delivered by quality in health care international experts across specialist areas such as: patient centred care; governance, leadership and health policy; patient safety systems; measuring service performance and outcomes; integrated care and interface with primary and social care; innovative technologies using e-health and health technology assessment; quality and safety in transitional and developing countries; and accreditation and regulation of systems and professionals.
- › Library of case studies based on important scientific papers and practice, that have been developed by ISQua's international team of experts.
- › Video clips with highlights from experts recorded at ISQua conferences.
- › Library of 19 one-hour e-learning courses developed by the Institute for Healthcare Improvement (IHI). Topics include: managing healthcare operations; patient and family centred care; leadership; population health; fundamentals to patient safety; human factors and safety; root cause and system analysis; communication with patients after adverse events; models of quality Improvement; level 100 tools; teaming up against healthcare associated infections; and many more.
- › An interactive patient safety online programme for doctors developed by the Royal College of Surgeons in Ireland and the Royal College of Physicians of Ireland. The programme consists of eight e-learning modules: introduction to patient safety; understanding adverse events and near misses; open communication; caring for the second victim; learning from adverse events and near misses; medication safety; principles of antibiotic use; and preventing and managing HCAI.

- › Series of 'Leadership Development Courses' consisting of one-hour webinar-sessions with development activities delivered online on topics such as: communication; decision making; leadership; system design; and financial management with highly regarded international experts in health care (available Autumn 2013).
- › Online debates involving world leaders in quality and safety in health care (Summer 2013).

Other benefits for ISQua Fellowship candidates include:

- › Structured mentoring with the top international experts.
- › Monthly Fellowship forum moderated by Phil Hassen, the President of the Canadian Network for International Surgery, former CEO of the Canadian Patient Safety Institute, former deputy minister for the Ontario Ministry of Health and Long-term Care and past President of ISQua.
- › Six-weekly Fellowship newsletter keeping all candidates up-to-date with news about the Fellowship and about the work of other candidates.
- › An opportunity to showcase your research and network with other experts/Fellowship candidates around the globe.
- › Special gathering at the ISQua conference.
- › ISQua bookclub reviews moderated by Ezequiel Garcia Elorrio, Director Health Care Quality and Patient Safety, Institute for Clinical Effectiveness and Health Policy, Argentina.

Specific to Lower Income Countries in 2014:

- › Workshops will be organized specifically for lower and middle income countries professionals on accreditation and building educational programmes.
- › ISQua webinar speakers will direct their topics specifically to the lower and middle income countries and include these in the resource centre of our website.
- › A series of webinars developed specifically for the lower income countries with international health, quality and safety experts.
- › There will be a specific series of webinars about accreditation and how lower income countries can develop accreditation systems.



HOW DOES IT WORK?

It is very easy to participate in the programme. First, each individual needs to register via ISQua's website. For all group registrations, please contact Yulianna Susla at ysusla@isqua.org.

Once registered, each Fellowship candidate is provided with a unique membership number and login details then his or her personal membership page is automatically created. Candidates are then required to enter the details of their on-going continuing professional development activities, such as attendance at workshops, conferences, publishing papers.

ADMISSIONS CRITERIA

The ISQua Fellowship is offered at three levels and each has a different admission requirement:

FELLOWSHIP

Minimum of Masters degree or equivalent AND two years' work experience in a relevant field.

ASSOCIATE FELLOWSHIP

Minimum of a Diploma or Bachelors degree or equivalent OR five years' work experience.

CERTIFICATE OF ACHIEVEMENT

Working in or an interest in quality and safety in health care.

FEES AND CREDITS

ISQua's Fellowship Programme fees and credit system are as follows:

	Initial Fee	Credits Required
CERTIFICATE OF ACHIEVEMENT	€150	20 Credits
ASSOCIATE FELLOWSHIP	€200	40 Credits
FELLOWSHIP	€400	60 Credits



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