



SOCIETY FOR QUALITY IN HEALTHCARE IN NIGERIA

SQHN SECRETARIAT

7th Floor, Mulliner Towers, 39 Alfred Rewane Street, Ikoyi, Lagos; T: 08080532925

E: info@sqhn.org; sqhnigeria@gmail.com W: www.sqhn.org

SQHN STANDARDS DEVELOPMENT PROCESS

Methodology

a) Collation

The first step is to determine what standards would be needed to demonstrate Patient Safety, improve Clinical Outcomes and Client Satisfaction and this can be achieved from collation of Local and International Standards.

Standards that are already in use to be collated would include; HEFEMA, NHIS, and FMOH, JCI, COHSASA, Safecare, Canada, and Australia etc. A comparison table would be developed from collated standards to determine which chapters would be applicable to our environment bearing in mind our laws.

b) Review of Collated Standards/Literature Review

Collated standards and Health Laws would be reviewed. The review would include identifying basic services based on national, regional or local policies and other support functions eg infrastructure. The review would guide the process, to ensure that standards relating to Patient Safety, Improved Clinical Outcomes and Client satisfaction are adequately covered. Nigeria Health Laws/Bills would also be reviewed at this stage.

c) Development of Standards

The Standards and Expert Review Committees would be responsible for the development and review of the standards and would determine the key standards based on norms and protocols. This would be based on international and National evidence as collected in previous stages

d) Stakeholders Engagement

Expert review would be followed by Stakeholders involvement in the review of developed Standards for their input. Stakeholders would include Government, Association of Midwives/Nurses, AGPMP, NMA, potential surveyors and etc. The standards would also be published on the website during the period to inform members and non- members of the society to make comments on the standards.



e) Review of Standards & Literature

There would be a further review of the standards and literature following the stakeholders' engagement. This would involve making appropriate corrections to the standards based on the feedback from stakeholders and relevant literature.

f) Expert Review

Developed Standards would go through an expert review by the Technical Committee; members of the committee will include specialists from various Associations.

g) Pilot

The final step would be to pilot developed and corrected standards in a few healthcare facilities across the Nation.

h) Corrections

Further corrections would be made to the standards based on feedback from the pilot facilities and the surveyors.

i) Approval by the Board

The Board of the Society for Quality in Healthcare in Nigeria would approve the standards before it can be published for use by individuals or healthcare organizations.